

Safety & Security Tips for Hotel Management

by Barbara Bean-Mellinger; Updated July 01, 2018

"You're smart to stay updated on the varying methods that keep your hotel guests and employees safe. Even when crime is down in a large city, crime can still be prevalent in a city's hotels, which is true for budget hotels as well as for four- and five-star properties. Remember, it only takes one crime to tarnish your hotel's reputation. Even though a spokesperson for the New York City Hotel Association said in February of 2017 that most hotel crimes are "nonviolent property crimes," the city's hotels still saw felony assaults, robberies and drug crimes increase in 2016 over 2015. Hotel crime may be even higher than the statistics show, because most hotel guests report the crime to the hotel, but not to the police, and hotel managers might not report the crime to law enforcement. Fortunately, security systems and other products help keep guests and employees safe."

<https://work.chron.com/safety-security-tips-hotel-management-7983.html>

Hotel Security: Protect Guests and Prevent Legal Action

Posted by: [Justin Parafinczuk](#) in [Featured](#), [Good Advice](#), [Smart Strategy](#) October 23, 2017

"Recent tragedies have shown how vulnerable hotels are to safety and security threats. When a guest became trapped in an unlocked hotel freezer in Chicago earlier this month, or weeks earlier, when a front-desk clerk was shot during an apparent robbery of a Texas hotel, the threats became clear."

<http://lodgingmagazine.com/hotel-security-scare-away-crime-protect-guests-and-prevent-legal-action/>

Hotel crime rises in recession, but hotels say they're still safe

- By GARY STOLLER
- USA TODAY

May 17, 2009

"Mary Catherine Tubbs was an experienced hotel manager, but that didn't save her from becoming a crime victim at a hotel 10 years ago.

Like two women tied up last month in New England hotel rooms by an assailant dubbed the "Craigslist killer," Tubbs was tied up by a man who followed her into a hotel room in Northbrook, Ill.

He threw her to the floor, tied her hands behind her back with a bathrobe sash, put a pillowcase over her head and choked her.

...The fact is nobody knows how much crime is committed in hotels vs. elsewhere. Police don't keep statistics on that, and no hotel companies responded to USA TODAY's requests for crime data...."

<https://abcnews.go.com/Business/story?id=7611072&page=1>

Crime in the Suites

Tuesday, October 14, 2008; 12:00 AM

"That's one reason it's hard to say just how common hotel crime is—they have little incentive to draw attention to problems, and most local law-enforcement authorities lump such incidents in with general statistics on crime. (More than a decade ago, the Justice Department's National Crime Victimization Survey found that the rate of crimes against travelers was 127.8 per 1,000 people, versus 213 crimes per 1,000 in the general population.) And unless the loss is substantial, travelers often choose not to pursue their grievance once they're back home. But anecdotes abound—both about theft and the lack of response from hotels."

<http://www.washingtonpost.com/wp-dyn/content/article/2008/10/10/AR2008101002148.html>

The Secret World of Hotel Theft

by [Mark Ellwood](#)

November 24, 2017

"Experts say my insistence on reporting the crime is unusual, perhaps because hotels prefer to discourage guests from turning the incident into a statistic, whether they're one- or five-star spots. "Nine times out of ten, people who have an incident [in a hotel] don't go to the police," says [criminologist Bob Arno](#), who specializes in travel safety. Such low reporting rates are one reason the topic of theft in hotels is so murky. One expert estimated that every day in a big-city hotel, there's at least one crime committed—and it's almost always theft. Even when a crime occurs, police don't separate hotel-related thefts from other burglaries or petty larceny; unsurprisingly, hotel companies treat their properties as mini-republics, and are loath to make any internal figures public."

<https://www.cntraveler.com/story/the-secret-world-of-hotel-theft>

A Guide to Crime Prevention in Overnight Lodging

A guide to preventing drug activity, prostitution, and other illegal behavior in hotels and motels.

"The information in this booklet will give you, the innkeeper, tools to help prevent illegal activity from occurring on your premises." (This booklet is produced by a police department)

<https://www.portlandoregon.gov/police/article/31556>

Hotel Security - Security Challenges and Solutions for Today's Hotel Owners and Operators

By Michael Hymanson Regional Manager, New York Metro Business Unit, U. S. Security Associates, Inc. |
December 18, 2011

“Crime and attempted crime has increased over time due to numerous factors. With increased population there are simply more criminals. In addition, crime has gotten more viral as evidenced by that most unfortunate terrorist attack in Mumbai, India where scores were killed and injured in a horrific assault at the Taj Mahal and Oberoi Hotels. While this represents an extreme it also illustrates the vulnerability that Hotels face.”

https://www.hotelexecutive.com/feature_focus/2869/hotel-security-security-challenges-and-solutions-for-todays-hotel-owners-and-operators

12 Ways to Increase Hotel Security

Posted by: Doug Donaldson in Featured, Smart Strategy November 12, 2013

“Even when hotels have strong security policies and procedures in place, they are still vulnerable to cyber attacks, break-ins, theft, fraud, and other crimes.”

<http://lodgingmagazine.com/ways-to-increase-hotel-security/>

Hotel crime: Don't be lulled into false sense of security

Originally published February 22, 2009 at 12:00 am Updated February 20, 2009 at 12:14 pm

Share story By ELIZABETH OLSON
New York Times News Service

“Business travelers may think of their hotel as a haven from the trials of being on the road, but that may not always be the case.

Hotels dislike talking about it, but theft and other crimes do happen. Just how much is impossible to pinpoint because hotels do not disclose numbers, and government statistics do not record crimes by property type.”

<https://www.seattletimes.com/life/travel/hotel-crime-dont-be-lulled-into-false-sense-of-security/>