



DYNEGY

PO BOX 42914

Indianapolis, IN 46242

Important Information Enclosed

«PL009»
«PL002»
«PL003»
«PL004»
«PL005»
«PL006»
«PL007»
«PL008»

INITIAL CARD VALUE:
«PL019»

VALID THRU:
«PL015»

CARD NUMBER:
XXXX XXXX XXXX «PL014»

DYNEGY ACCOUNT #:
«PL021»

This is not a credit card. It's a prepaid Mastercard® that can be used everywhere Debit Mastercard is accepted.

This card does not have ATM access.

Be sure to review the enclosed materials for privacy notice, card terms and list of fees.

To make purchases, you may select "Credit" or "Debit". If you select Credit, you will be prompted for your signature. If you select Debit, you will be prompted to enter your PIN

Note: The Debit "cash back" option is not available with this card.

Please note that the \$3.50 monthly fee does not apply during the period during which the card is valid and is entirely avoidable with any use of the Card within the valid through period.

This Card is issued by Sunrise Banks N.A., Member FDIC, pursuant to a license from Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. This card may be used everywhere Debit Mastercard is accepted. Registration, activation, acceptance, or use of this card constitutes acceptance of the terms and conditions stated in the Prepaid Card Agreement. Cards will not have cash access.

Your refund is here.

***This is from the credit on your account.
If you have any questions, we're glad to help. Just give us a call at (877) 483-3028.***

As a member of the Sycamore Township Electric Aggregation Program with Dynergy we wanted to make you aware that an error occurred when processing your new rate of 5.19 ¢ per kWh in June 2021. In error, your account remained on the previous aggregation rate of 5.49 ¢ per kWh longer than it should have. Your rate has been updated with Duke Energy and the terms of your plan will remain the same.

To correct this issue, we've calculated your refund and have enclosed a Prepaid Mastercard. We sincerely apologize for the inconvenience this may have caused. If you have any questions, please contact us at 1-888-682-2170 Monday through Friday, 8:00 a.m. – 8:00 p.m. ET.

With much appreciation – **Dynergy Customer Care Team**



Pay with your card or mobile wallet

Make purchases with your card or add your payment to your mobile wallet for on-the-go use.



Request a Bank Transfer

Go online to login.northlane.com to move your funds to your US bank account.



Request a Paper Check

Go online to get your funds via paper check.

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